

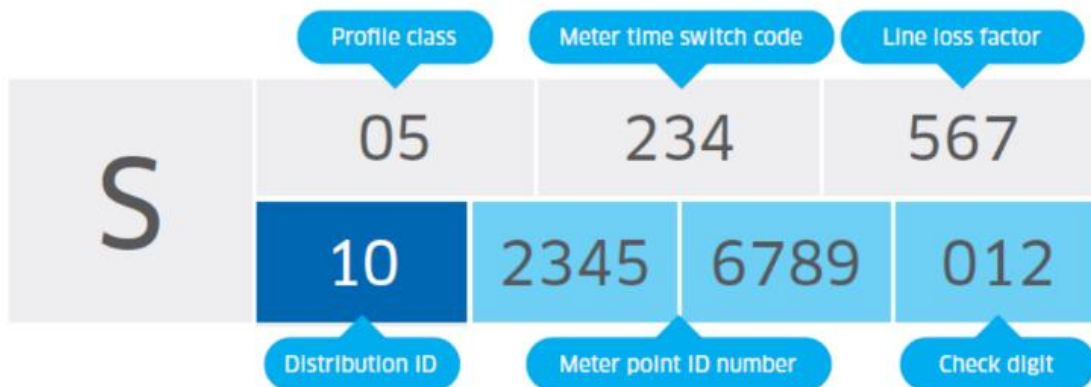


# Find Your Distribution Network Operator (DNO)

## How to identify your DNO

### 1. Find your Distribution ID

Your Distribution ID can be found on your Metering Point Administration Number (MPAN). Your MPAN is detailed at the top of your bill or on your electricity meter. Below is an example of a MPAN - the Distribution ID is 10.



### 2. Look up your DNO

Once you have your Distribution ID you can find your DNO by using the look-up table on the next page. All the DNO's addresses and contact details were correct at the time of this document being published. In the above example the Distribution ID is 10 so the corresponding DNO is UK Power Networks.



## DNO look up table

Distribution ID	Area	Company & Address	General Enquiries
10	East England	<b>UK Power Networks</b> UK Power Networks, Fore Hamlet, Ipswich, Suffolk IP3 BAA <a href="http://ukpowernetworks.co.uk">ukpowernetworks.co.uk</a>	0800 029 4285 (Option 5)
11	East Midlands	<b>Western Power Distribution</b> Information Centre, Western Power Distribution, Avonbank, Feeder Road, Bristol BS2 OTB <a href="http://westernpower.co.uk">westernpower.co.uk</a>	0800 096 3080
12	London	<b>UK Power Networks</b> UK Power Networks, Fore Hamlet, Ipswich, Suffolk IP3 BAA <a href="http://ukpowernetworks.co.uk">ukpowernetworks.co.uk</a>	0800 029 4285 (Option 5)
13	North Wales, Merseyside and Cheshire	<b>Scottish Power Energy Networks</b> Customer Service, SP Energy Networks, PO Box 168, Prenton CH26 9AY <a href="http://scottishpower.com">scottishpower.com</a>	0330 101 0444 (Option 4)
14	West Midlands	<b>Western Power Distribution</b> Information Centre, Western Power Distribution, Avonbank, Feeder Road, Bristol BS2 OTB <a href="http://westernpower.co.uk">westernpower.co.uk</a>	0800 096 3080
15	North East England	<b>Northern Powergrid</b> Northern Powergrid, RSXE-RCZX-XKBL, Manor House, Station Road, Peshaw, Houghton-le-Spring, Tyne and Wear DH4 7LA <a href="http://northernpowergrid.com">northernpowergrid.com</a>	0800 011 3332 (Option 5)
16	North West England	<b>Electricity North West</b> Customer Relations, Electricity North West, PO Box 4375, Manchester M61 0ET <a href="http://enwl.co.uk">enwl.co.uk</a>	0800 048 1820 (Option 2)
17	North Scotland	<b>Scottish and Southern Energy</b> Scottish Hydro Electric Power Distribution, Inveralmond House <a href="http://sse.com">sse.com</a>	0345 725 2526 (Option 3)
18	Central and Southern Scotland	<b>SP Energy Networks</b> Customer Service, SP Energy Networks, PO Box 8729, Bellshill ML4 3YD <a href="http://scottishpower.com">scottishpower.com</a>	0330 101 0444 (Option 4)
19	South East England	<b>UK Power Networks</b> UK Power Networks, Fore Hamlet, Ipswich, Suffolk IP3 BAA <a href="http://scottishpower.com">scottishpower.com</a>	0800 029 4285 (Option 5)
20	Southern England	<b>Scottish and Southern Energy Power Distribution</b> Southern Electric Power Distribution, Walton Park, Walton Road, Cosham, Portsmouth PO16 1UJ <a href="http://sse.com">sse.com</a>	0345 725 2526 (Option 3)
21	South Wales	<b>Western Power Distribution</b> Information Centre, Western Power Distribution, Avonbank, Feeder Road, Bristol BS2 OTB <a href="http://westernpower.co.uk">westernpower.co.uk</a>	0800 0963 080
22	South West England	<b>Western Power Distribution</b> Information Centre, Western Power Distribution, Avonbank, Feeder Road, Bristol BS2 OTB <a href="http://westernpower.co.uk">westernpower.co.uk</a>	0845 601 2989
23	Yorkshire	<b>Northern Powergrid</b> Northern Powergrid, RSXE-RCZX-XKBL, Manor House, Station Road, Peshaw, Houghton-le-Spring, Tyne and Wear DH4 7LA <a href="http://northernpowergrid.com">northernpowergrid.com</a>	0845 602 4453
24	Independent	<b>Independent Power Networks Ltd</b> Energy House, Woolpit Business Park, Bury St Edmunds, Suffolk IP30 9UP <a href="http://independentpowernetworks.co.uk">independentpowernetworks.co.uk</a>	01359 243 311
25	Independent	<b>ESP Electricity Limited</b> Hazeldean, Station Road, Leatherhead, Surrey, KT22 7AA <a href="http://www.espug.com">www.espug.com</a>	01372 587 500
26	Independent	<b>Energetics Electricity Ltd</b> International House, Stanley Boulevard, Hamilton International Technology Park, Glasgow G72 0BN <a href="http://energetics-uk.com">energetics-uk.com</a>	0330 058 7400
27	Independent	<b>The Electricity Network Company Ltd (GTC)</b> GTC, Energy House, Woolpit Business Park, Bury St Edmunds, Suffolk IP30 9UP <a href="http://gtc-uk.co.uk">gtc-uk.co.uk</a>	01359 243 311
28	Independent	<b>UK Power Networks (IDNO) Limited</b> Fore Hamlet, Ipswich, Suffolk IP3 BAA <a href="http://ukpowernetworks.co.uk">ukpowernetworks.co.uk</a>	0800 029 4285 (Option 5)