



# ENVIRONMENT POLICY

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**ENGIE UK considers the environment to be at the heart of our service delivery and it underpins all that we do. It is the policy of the business that all of our activities are carried out in accordance with the requirements of our Management System. We are committed to preventing pollution and reducing our environmental impacts. This is aligned with our purpose, 'Making Zero Carbon Happen'.**

ENGIE is the leading provider in three key areas; energy, services, and regeneration. We combine these capabilities to meet the needs of individuals, businesses and communities throughout the UK. Our customers benefit from our energy efficient and smart building solutions, the provision of effective and innovative services, the transformation of neighbourhoods through regeneration projects, and the supply of reliable, flexible and renewable energy.

## Our Approach

ENGIE's integrated management system certified to ISO14001 defines and governs our approach to identifying and reducing our environmental impacts through our activities where we have operational control. We seek to work with our suppliers, value chain stakeholders and other relevant interested parties to make necessary improvements and influence decisions of others.

We will:

- Work to reduce our impacts on the environment as part of our Responsible Business Charter commitments
- Engage with all relevant interested parties on our commitments and environmental management system
- Ensure that our employees have the correct information and training to ensure they are competent to undertake their activities and understand how their behaviours and actions impact environmental performance
- Identify and set objectives to ensure our significant risks are mitigated and measured so that improvements can be implemented
- Report performance against our agreed Environmental objectives and targets annually within our Responsible Business Report

## Leadership Commitments

Senior management has overall responsibility for the implementation and review of our processes across all of our business activities, specifically:

- Protecting the environment and preventing pollution wherever possible from our activities
- Minimising our environmental impact associated with carbon, waste, water and biodiversity
- Identifying our environmental risks and opportunities including management of significant risks
- Identifying and fulfilling all compliance and other obligations associated with our activities
- Taking accountability for the effectiveness of our Integrated Management System
- Committing to continual improvement of the integrated management system to enhance environmental performance
- Ensuring the necessary resources are provided to achieve our commitments including delivery of our Zero Carbon Strategy
- Ensuring a positive environmental culture is embedded within ENGIE

This policy will be reviewed annually and updated as necessary to ensure that it continues to align with business strategy and objectives.

We ensure that this policy is cascaded and communicated to employees throughout our business and available upon request for interested parties.

**Nicola Lovett**  
Chief Executive Officer  
ENGIE UK & Ireland