



Out of Contract and Deemed Principal Terms effective from 1st November 2021

As you are on our Out of Contract rates or Deemed rates until a time when you either enter a new contract with us or leave ENGIE's supply these Principal Terms will apply. These contracts are higher than on a fixed contract. Contact us to see if we can offer you a better deal suitable to your business, our details are on your welcome information.

Your contract with us is continuous, which means it will only end when you switch supplier, if we choose to end it, or if you agree a new contract with us. If you agree a new contract with us, your existing contract will end when your new contract starts.

Our Out of Contract / Deemed prices are variable and subject to change at any time. We will notify you of any increase to your standing charge or unit rates thirty (30) days in advance of any change being made.

Pricing:

Profile Classes 01 – 08

The unit rates and standing charge prices are inclusive of all energy supply related charges, however if any ancillary charges are incurred as a result of supplying you with energy, these will be passed through to you. A non-exhaustive list of examples of ancillary charges is included below.

Profile Class 0

The unit rates and standing charges are exclusive of DUoS Capacity charges which will be passed through to you on your invoice. In addition, if you breach your connection agreement and incur Excess Capacity charges, or if Reactive Charges apply to your site, these will also be passed through. Again, if any ancillary charges are incurred as a result of supplying you with energy, these will be passed through to you.

All prices exclude VAT and Climate Change Levy (CCL).

Our standard payment terms are 14 days from the invoice date and are based on billed monthly amounts, we may require access to the meters to obtain a meter read to ensure the bills are in line with the consumption.

Where you fail to pay us, we may disconnect you, and may require a security deposit before we re-connect you. We may also require you to pay for your energy by a different method.

As you are on Out of Contract rates you are free to leave at any time, you have the responsibility to pay any outstanding amounts owing for the supply you have received.

To take out a new Fixed Term supply contract with ENGIE, you must be able to confirm that you have the necessary authority to enter a legally binding contract and be subject to a credit check.

Advanced / Smart meter requirement

In order to comply with industry regulations, we may in the future need to change your meter to install a Smart meter for microbusinesses or an Advanced / smart meter for all other entities, which will send reads to us automatically.

Where we identify that your meter requires to be changed, we will write to advise you of the next steps. Please note that if you do not permit us to change your meter, we may not be able to offer you a fixed term contract.

Small to Medium and Microbusiness additional charges

Please note that ENGIE will charge you in relation to any additional costs incurred due to ancillary matters relating to your supply. Please see below a non-exhaustive list of examples of additional charges:

Meter de-energisation (power): Charges dependent on meter type and size

Meter Disconnection (gas): Charges dependent on meter type and size

Pre-disconnection visit: £60

Warrant Application Fee and court attendance: £70

Legal Team Litigation and Interest Claimed Fees: Determined on a case-by-case basis

Cancelled warrant attendance: £45

Locksmith visit: £75

Brokers: Where you engaged a Broker/TPI to act on your behalf in relation to procuring a supply contract, please note that the Broker/TPI will be receiving some form of payment or value deriving from your introduction to us.

Please note that the above comments are provided as a limited guide only and you should carefully read the full Terms and Conditions and contents of your Out of Contract / Deemed Supply Contract as it is a legally binding agreement where you are responsible for the energy consumed.

OOO / Deemed Contract Principal Terms

Version 0.5